2012 Nursing Compassion Award Winner
Sherrie Guinn, RN  In Home Medical Center a division of Arkansas Hospice

2012 Outstanding Nurse Educator Award Winner
Betty Diehl, MSN, RN  University of Central Arkansas Conway
RESERVED FOR ST. VINCENT
The mission of the Arkansas State Board of Nursing is to protect the public and act as their advocate by effectively regulating the practice of nursing.

EXECUTIVE DIRECTOR Sue A. Tedford, MNSc, RN
EDITOR LouAnn Walker

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The ASBN Update circulation includes over 52,000 licensed nurses and student nurses in Arkansas.
Executive Director’s Message

SUE A. TEDFORD, MNSc, RN

How Does Your Garden Grow?

Each spring, just as the temperature begins to warm up, spring fever hits me. I head outdoors to till my garden and prepare it for what is to come. I carefully select the plants I want to grow and gently plant them in the soil. I regularly add fertilizer and water. It is exciting to watch the seedlings grow and produce my favorite vegetables. With the proper care, I will have wonderful vegetables to enjoy all summer. If I get busy with life’s daily activities and neglect my garden, the tomato worms, vine bores, squash bugs and other pests take over and destroy what I planted so carefully. My garden is just like my nursing career. I went to nursing school with high expectations of what a career in nursing was going to be like, and I spent countless hours preparing for my entry into the profession. If I stop tending to myself and ensuring I get the correct amount of fertilizer and water, the stresses I encounter will consume and destroy me as a nurse.

In June, I had the pleasure of attending the Sixth Annual Compassionate Nurse and the Educator of the Year award ceremony at Wildwood Park in Little Rock. Stories of how the nominees reached out to others and made a difference in the lives of individuals were shared with the audience. As I sat in the audience and listened to the fabulous stories submitted about each of the nominees, I realized I am incredibly lucky to be a part of such a remarkable profession. Year after year, nurses receive the top spot in the Gallup Poll for being the most trusted profession and those stories confirmed why we are always in the number one position.

As I contemplated what made each nominee stand out, I came to the conclusion that it is the constant demonstration of caring and compassion to others – this includes patients, their significant others, co-workers, students and the many others they interact with on a daily basis. When you ask nursing students why they want to be a nurse, the typical response is “I want to help others.” Nursing students want to solve every problem a patient has, but they must learn they cannot fix all the problems – no matter how hard they try. However, while learning this lesson, they must continue to care and show compassion. Nursing is a very demanding profession, and the stressors nurses experience from the work environment can eat away at the foundation that holds them up. If you ask the nominees what has kept their foundation strong, I am sure there would be a variety of reasons. Obviously, they’ve all found a way to keep their foundation strong. If we, as nurses, intend to flourish like my garden, then we must be diligent in finding ways to tend to ourselves and ensure we obtain the basics that will keep our foundation strong.

Sue A. Tedford

Congratulations to both of the winners

Sherrie Guinn, RN, In Home Medical Center a division of Arkansas Hospice, Compassionate Nurse of the Year, and

Betty Diehl, MSN, RN, University of Central Arkansas Conway, Educator of the Year
RESERVED FOR FLETCHER
DO YOU READ THE BACK PAGE FIRST?

When the ASBN UPDATE is delivered, do you turn to the back page first? Is the first article you read the Disciplinary Actions?

If you chuckle and acknowledge this to be true, I challenge you to look for the positives in nursing. From the Arkansas State Board of Nursing 2010-2011 Annual Report, Arkansas had 51,003 licensed nurses. During the same period, only 462 nurses had disciplinary action against their license. Do the math; less than one percent of nurses had their names printed in the back pages of the ASBN UPDATE. This means the majority of nurses are doing the right thing every day.

Recently, I had the occasion to take a family member to a critical access hospital in central Arkansas. It was a unique opportunity to see nursing in action because no one knew I was a nurse or that I was president of the State Board of Nursing. I was able to observe true nursing in action. The registered nurse in the ER did the assessment from head to toe; the nurse who started the IV did it by the book; and the nurse who inserted the NG tube was compassionate, and again, did the procedure by the book. I had no hesitation in leaving my loved one that night in the very capable hands of the nursing staff. To continue my venture, I had the opportunity to visit several nursing homes in the area. Again, the compassion and caring was obvious when I walked in the door. I visited several residents and got their perception of their “home.” All the residents who I talked to were very positive about their nursing care. The outcome for my loved one was a discharge to home. That action involved my observation of public health, and again, the nurse who came into the home was very caring and compassionate. The home health aide was organized and very considerate.

As I was driving back to Mountain Home, I pondered my positive nursing experience, not one of those nurses knew I was a nurse or that I was on the State Board of Nursing. It did not make any difference in the care they compassionately provided because gentle concern was their norm to provide to each and every patient they touched.

I challenge each of you who “read the back page first in ASBN UPDATE” to visit places that have nurses working daily. Go to a school, a nursing home, an industry, a hospital, a clinic, or hospice where nursing occurs and see the positive things nurses do each day to take care of their patients. You will leave those areas with a proud feeling of positive accomplishments for all the things done by nurses 24 hours a day, seven days a week, 365 days a year.

I am so proud to be a nurse and to be a member of the Arkansas State Board of Nursing. The mission is to protect the public and that job is very rewarding. Nurses, be very proud of what you do every day. Remember, only a very, very small percentage of nurses get their name on the back page of the ASBN UPDATE.

Each day is a unique opportunity to be proud of your nursing profession.
New NCLEX® Video Available
The National Council of State Boards of Nursing’s (NCSBN) Examinations department, in conjunction with the NCSBN Interactive Services department, is proud to unveil a new education video, “NCLEX Using CAT.” This video is designed to assist NCLEX® candidates, nursing educators preparing students for the NCLEX and member boards with understanding how NCLEX examinations use computerized adaptive testing (CAT) to measure the competencies needed to perform safely and effectively as a newly licensed, entry-level nurse. The video uses the recognizable scenario of weight lifting to illustrate the processes of CAT, explaining how each item is selected and the rules involved in determining whether a candidate passes or fails the examination. You may view the video at NCSBN’s website, www.ncsbn.org. Choose About Us and Educational Videos.

ACTIVE LICENSES

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<tr>
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<td>Registered Nurse Practitioner (RNP)</td>
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<tr>
<td>Medication Assistant - Certified</td>
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</tbody>
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Design the Official ASBN Centennial Celebration T-shirt

Only Arkansas licensed nurses or nursing students currently enrolled in an Arkansas nursing program are eligible to submit a design. See our website, www.arsbn.org, for guidelines and more details. The deadline for submitting a design is September 7, 2012.
The Arkansas State Board of Nursing has designated this magazine as an official method to notify nurses residing in the state and licensed by the Board about information and legal developments. Please read this magazine and keep it for future reference as this magazine may be used in hearings as proof of notification of the ASBN Update’s contents. Please contact LouAnn Walker at the Board office (501.686.2701) if you have questions about any of the articles in this magazine.

The following names appear on the ASBN records for checks returned to the ASBN due to insufficient funds. If practicing in Arkansas, they may be in violation of the Nurse Practice Act and could be subject to disciplinary action by the Board. Please contact Gail Bengal at 501.686.2716 if any are employed in your facility.

Rosa Marie Bradley L16658
Jessica Gonzalez Exam Application
Tonya Humphrey R55602
Victoria Knighten R81020
Amber Sanders R73529
Nathan Shaheed T01220
Angela Shupert L37543
June Elizabeth Sivils L30290
Della Williams L28175
Sally F. Williams L26287

BoArD MeMBers - Standing, L to R: Debbie Garrett, APN; Terri Imus, RN; Doris Scroggin, RN; Cathleen Shultz, RN; Clevesta Flannigan, LPN; Shela Upshaw, RN; Karen Holcomb, RN; Peggy Baggenstoss, LPN
Seated, L to R: Gladwin Connell, Rep. of the Older Population, Secretary; Sandra Priebe, RN, President; Richard Spivey, LPN, Vice President; Cynthia Burroughs, Consumer Rep., Treasurer
Not pictured: Roger Huff, LPN
Courtney Held, RN - 2012 Registered Nurse of the Year
Courtney Held, RN shows extreme compassion to all of her patients, and their families. A strong nurse that displays remarkable care and professionalism at all times, regardless of the workload or situation. Courtney works really hard to ensure superb quality patient care and the facility's highest satisfaction. Great Job!!

Michelle Adams, LPN - 2012 Licensed Practical Nurse of the Year
Michelle Adams, LPN is a very hard worker and is multi-talented with her nursing skills. She always expresses to be a great team player, extremely smart, professional and is on HIGH DEMAND. Everywhere we send her, our facilities and patients love her. And we do too!!

Valeria King, RN - 2012 Honorary Registered Nurse of the Year
Valeria King, RN is very loyal and committed to Arkansas Medical Staffing, LLC and the patients that she provides care to. For the past 5 years Val has traveled Arkansas performing excellence in Geriatric and Adolescent Psychiatric nursing for us. She is compassionate caring and warms the hearts of the lives she touches and will never be forgotten by your spirit of nursing. God bless you Val!!!

We appreciate all of our nurses!!
Call us today for excellent nursing service 501-224-1010.

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Thank You For All You Do For Us & the Entire State of Arkansas!!

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~ Can be completed in one year
  (3-5 semester plans available)
~ Requirement of only one clinical immersion course to be completed in student’s geographic area
~ Nine hours of graduate credit awarded toward Master of Science in Nursing

To learn more, call 479-575-3904 or email nursing@uark.edu
The completion of nursing continuing education contact hours is a requirement for licensure renewal in Arkansas. Continuing education activities provide nurses with an opportunity to enhance professional knowledge and gain additional training to further excel in their respective area of practice. There are a variety of methods available for nurses to obtain continuing education contact hours; one method is joining the Arkansas State Board of Nursing on an annual cruise!

The Seventh Annual Continuing Education Conference, which occurred April 22-29, 2012, was an exciting cruise that offered a unique way to achieve 15 continuing education contact hours. The 53 participants from 16 states boarded the Carnival Conquest for departure from New Orleans and headed for Caribbean ports of call including Cozumel, Mexico; Georgetown, Grand Cayman; and Montego Bay, Jamaica.

The informative lectures took place in a comfortable conference room two of the days we were at sea. Qualified instructors included Karen McCumpsey, MSN, RN, CNE, Assistant Director at the Arkansas State Board of Nursing; Donna Hancock Mooney, RN, MBA, Manager, Discipline Proceedings at the North Carolina Board of Nursing; and Pamela D. Tabor, DNP, Advanced Health Specialty Certification in Forensics, WHNP-BC, SANE-A.

The educational curriculum covered a variety of topics as described in the following brief descriptions:

**Don’t Cross that Line! Professional Boundaries in Nursing**
Nurses must develop the ability to determine and maintain professional boundaries in a nurse patient relationship. Learning to develop the ability to provide care yet maintain professional boundaries is vital in the profession. This discussion focused on identification of potential boundary issues, associated preventative measures and subsequent management techniques.

**Dealing with the Impaired Nurse: Detection and Investigation**
One of the biggest problems in America is the problem of prescription drug abuse. This problem is said to affect 30 percent of the population. Unfortunately, substance abuse among healthcare professionals seems to mimic the general population. Can we as a profession assure that our colleagues are safe to practice if they are using medication? This session explored how to identify and investigate suspected cases of drug diversion in the workplace.

**Dealing with the Impaired Nurse: Intervention and Treatment**
One of the most difficult tasks for a manager is to confront a colleague about their suspected drug use and theft of narcotics. This session discussed “tough love” strategies and real life situations in dealing with the substance abuser and helping to provide the appropriate treatment options.

**Overview of Violence Across the Lifespan**
Headlines and newscasts abound and indurate us with reports of violence daily. Child abuse, autoerotic asphyxiation, sexual assault and elder abuse were covered as we explored the different acts of violence that nurses encounter in various patient populations across the lifespan.

**Generational Issues and their Effects on the Workplace**
For the first time in history there are four distinct generations in the workplace – each with their own set of expectations, values and standards. Working together can sometimes be very contentious and can negatively affect both the actual work and the morale in the workplace. This session introduced the different generations with the expectation that once you understand how each generation thinks and functions, you will better be able to adjust your own behavior and to better appreciate the perspective of others – resulting in a better environment for all.

**Vicarious Traumatization: A Concept Analysis**
There is a growing knowledge of the effects of stress on professionals, including various negative symptoms that mirror the biopsychosocial effects exhibited by the victims of trauma. This concept analysis,
complete with an original concept map, discusses vicarious traumatization; related terms; symptomology; interventions and prevention. This presentation provided clarification of vicarious victimization, and explored how to develop a concept analysis for practice, research or publication.

Assessing Competence - Employers role or the licensing Board
For decades it was assumed that once one successfully completed the licensure exam that the individual was deemed competent to practice their profession. However, we’ve learned that there are other measures that affect an individual’s performance. This session looked at other factors that may impact determining if an individual is competent to perform their duties and why the public often thinks that professions protect their own – rather than assuring the public is safe.

Web of Inclusion: Networking in the Profession
Evolving professional standards, health care trends and organizational expectations are expanding opportunities for nurses. Acquisition of collegial relationships can be facilitated by expanding professional networking skills. Learning to actively engage in networking is vital to nursing practice. This session discussed identification of factors that contribute to effective networking skills and provided strategies that facilitate movement toward advancement in the professional role.

Intimate Partner Violence: What’s a nurse to do?
This session examined types and scope of intimate partner violence and why leaving an abusive situation is so difficult. Abuser’s behavior and motivations were explored. Intimate partner violence in pregnancy and effects on children were delineated. Specific evidence based strategies were discussed so that nurses can be empowered with specific strategies to address intimate partner violence.

A Capstone Project: Sudden Unexplained Infant Death Investigation
A one year retrospective chart review of infant death cases in Arkansas proved to be the impetus for the conception, development and implementation of a nurse-led state training program. Analysis of retrospective chart review, case studies and autopsy photos were used to illustrate the rationale for implementation of Sudden Unexplained Infant Death Investigation training.

Testifying
Expert witnesses and consultants are identified through education, experience and practice making nurses good candidates to serve in these capacities. Understanding courtroom orientation and the voir dire process is the cornerstone of serving as an expert. Discussions of specific techniques that can be applied to testifying were explored and dialogue scenarios were exemplified.

A cruise not only provides an ingenious way for nurses to earn their continuing education contact hours, but it gives nurses a much needed respite as well. Exciting itineraries waited at each port of call; excursion options included scuba diving, swimming with turtles, stingrays and dolphins, learning about local culture, and let’s not forget my favorite … shopping! The local artistry, jewelry and crafts were exclusive works of art to each location.

Day and evening activities kept life on the ship entertaining. On board activities included dance and comedy shows, Karaoke, and my favorite activity – the spa treatments! I cannot forget to mention the array of food available – every type of food imaginable including elegant dining with regional delicacies, casual fast food favorites, death by chocolate night and desserts … desserts … desserts. I cannot omit the relaxing atmosphere of the crystal blue Caribbean and the various amenities focused on intensive pampering. Who can avoid smiling at the different towel animals waiting for you in your room each night! A variety of pictures are posted on our Facebook page.

You will have the opportunity to join us next year to obtain your continuing education contact hours and make memories that will last a lifetime as we go to more exciting ports. Refer to the Eighth Annual Cruise information located in this ASBN Update.
Several Arkansas Children’s Hospital (ACH) nurses were recently honored at the 2012 Society of Pediatric Nurses conference held in Houston, TX. ACH nurses who received awards are:

**Angela Green, PhD, NNP-BC, APN:** 2012 Excellence in Nursing Research Award;

**Katie Lea, BSN, MHA, NE-BC; Angela Scott, MNSc, APRN, PCNS-BC; Brian Odom, MSPT, CWS; K:** 2012 Excellence in Clinical Scholarship Award;

**Liz Walker, BSN, RN:** Second place, Educational Poster Award; and

**Julie Burnley, BSN, RN; Kim White, MSN, RN:** Third place, EBP Poster Award

The mission of the Society of Pediatric Nurses is to promote excellence in nursing care of children and their families through support of its members’ education, information, advocacy and research.
NURSING: KALEIDOSCOPE OF PRACTICE
CONTINUING EDUCATION WORKSHOP

REGISTRATION FEE: $45.00
(includes lunch) Pre-registration required. Fees are non-refundable.

SCHEDULE

8:30 - 9:00 a.m. ASBN 101
9:00 - 10:00 a.m. A Line in the Sand:
10:00 - 10:15 a.m. Professional Boundaries
10:15 - 11:00 a.m. in Nursing
11:00 - 12:00 noon Break

12:00 - 12:45 p.m. Can You Spot a Red Herring?
12:45 - 1:30 p.m. Stay safe! Infection
1:30 - 2:30 p.m. Control & Disaster
2:30 - 2:45 p.m. Preparedness
2:45 - 3:45 p.m. Lunch

CSI: What Not to Do
Licensure Privilege to Practice
The Nuts and Bolts of NCLEX®

This continuing education sponsored by the Arkansas State Board of Nursing is awarded 6.0
contact hours. Participants who leave immediately prior to the NCLEX presentation will receive
5.0 contact hours. E-mail info@arsbn.org if you have questions.
Application for CF approval has been submitted to Arkansas Nurses Association, an accredit-
ated approver by the American Nurses Credentialing Center's Commission on Accreditation.

REGISTER ONLINE AT WWW.ARSBN.ORG

REGISTRATION FORM

Mail completed registration form and $45.00 registration fee (in-state check or money order) to ASBN, 1123 S. University Ave., Suite 800, Little Rock, AR 72204. Registration must be received one week prior to workshop.

Check date you plan to attend: [ ] September 26  [ ] November 8

NAME ____________________________ LICENSE NUMBER ____________________________

CITY ____________________________ ZIP ______ PHONE ______

Arkansas State Board of Nursing • 1123 S. University Ave., Suite 800 • Little Rock, AR 72204 • 501.686.2700 • www.arsbn.org
The Arkansas State Board of Nursing’s application for license renewal asks four yes or no questions that may affect your renewal process. In Arkansas, the renewal cycle is generally every two years. Therefore, you answer the following four questions every cycle.

**Since your last renewal, have you been convicted of a misdemeanor, felony, pled guilty, or nolo contendere to any charge in any state or jurisdiction?** (With the exception of DWI, traffic violations do not constitute a crime.)

What does this mean? If you have been convicted of a misdemeanor or felony, pled guilty or nolo contendere, this must be reported at the time of renewal. There may be an instance when the conviction was expunged, sealed, or pardoned. **IT STILL MUST BE REPORTED.**

The question asks if you have been convicted or pled. Once your court documents are submitted for review, including all documents showing where the conviction has been expunged, sealed, or pardoned, your renewal process may continue with appropriate approval.

All driving while intoxicated (DWI) convictions must be reported. It does not matter that you received your DWI when you were not scheduled to work or while you were on vacation. These are reportable events to the Board. Again, submit your court documents for review.

Since your last renewal has any disciplinary action been taken against you, or has your authority to practice been restricted by any federal or state agency, including but not limited to Medicare or Medicaid?

If a nurse is found to have violated the Nurse Practice Act or ASBN Rules that govern nursing practice in Arkansas, the Board may take disciplinary action and/or impose a civil penalty. The disciplinary action may include a letter of reprimand, probation, suspension, or revocation of the license.

If a nurse is disciplined and reported to the Office of the Inspector General, U. S. Department of Health and Human Services, (http://oig.hhs.gov/faqs/exclusions-faq.aspx) that nurse may be listed on the List of Excluded Individuals/Entities. This list provides information to the health care industry, patients and the public regarding individuals and entities currently excluded from participation in Medicare, Medicaid and all other Federal health care programs.

No payment will be made by any Federal health care program for any items or services furnished, ordered, or prescribed by an excluded individual or entity. Federal health care programs include Medicare, Medicaid, and all other plans and programs that provide health benefits funded.
At its June 14 meeting, the Arkansas State Board of Nursing (ASBN) unanimously voted to amend Position Statement 08-1 regarding Expedited Partner Therapy (EPT). Per the request of the Department of Health, the Prescriptive Authority Committee made a recommendation to the Board to allow advanced practice nurses with prescriptive authority to prescribe treatment to their patients’ heterosexual partners with suspected gonorrhea and/or chlamydia. The recommendation and updated Position Statement reflects the recommendation for EPT by the Centers for Disease Control and Prevention (CDC). Additionally, the Arkansas State Board of Medicine included an exception in their Regulations to allow physicians to prescribe EPT.

Arkansas was one of only seven states that prohibited EPT. In August 2006, the Centers for Disease Control and Prevention (CDC) recommended EPT as an evidence-based option to manage infection and reinfection of chlamydia and gonorrhea. Other organizations that support the CDC’s recommendation include: the American Bar Association, American Medical Society, Society for Adolescent Health and Medicine, American Academy of Pediatrics, and the American Congress of Obstetricians and Gynecologists.

The updated Position Statement 08-1 is active and is located on the ASBN’s website (www.arsbn.org) under the “Laws and Rules” tab on the home page. Please see below for the updated Position Statement regarding EPT:

**Expedited Partner Therapy (EPT)**

Expedited Partner Therapy (EPT) is “the practice of treating the sex partners of persons with sexually transmitted diseases (STDs) without an intervening medical evaluation or professional prevention counseling” (Centers for Disease Control, 2006).

The Arkansas State Board of Nursing has determined that it is within the scope of practice of the Advanced Practice Nurse (APN) with Prescriptive Authority to prescribe EPT to their patients’ heterosexual partner(s) with suspected gonorrhea and/or chlamydia. The prescription shall be in the partner’s name.

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**FREQUENTLY ASKED QUESTIONS**

**Q** How do compact licenses work?

**A** If your primary state of residence is in a compact state you can hold a license in that state only. You may work in any other compact states on that compact license. Single state licenses are issued to persons who live in a non-compact state and want to work in AR or to a nurse whose license is encumbered (under disciplinary order) and does not have permission to work outside the state.

**Q** I have received a claim filed against me in a malpractice claim involving an IUD insertion. Is this something that should be reported to the State Board of Nursing, as I know the medical board requires notification if a physician has a complaint filed. If so, what is the procedure for reporting the claim?

**A** The Nurse Practice Act does not require you to report malpractice claims to the Board nor does the ASBN Rules. If you are found guilty of a crime and/or negligence, you would be required to report to the Board and possibly have discipline on the license.

**Q** I have only had my license for 1 year- will I need the entire 15 contact hours of continuing education?

**A** If your initial license is valid for less than two years, you do not need continuing education with the first renewal.
directly or indirectly by the United States (other than the Federal Employees Health Benefits Plan). No program payment will be made for anything that an excluded person furnishes, orders, or prescribes. This payment prohibition applies to the excluded person, anyone who employs, or contracts with the excluded person, any hospital, or other provider for which the excluded person provides services, and anyone else. The exclusion applies regardless of who submits the claims and applies to all administrative and management services furnished by the excluded person.

Since your last renewal, have you been addicted to or treated for the use of alcohol or any other abuse potential substance? Benjamin Franklin is credited with the phrase “Honesty is the best policy.” Board staff members often receive reports of persons who have failed to report an admission to a treatment program on licensure renewal. Alternatively, there may be allegations of a nurse abusing substances legal or illegal sent to the Board. Concerned family members and/or friends will report a nurse needing help. Reports also come from angry ex-spouses in custody fights and future ex-mother-in-laws.

It is considered unprofessional conduct for a nurse to fail to report to the Board within a reasonable time of the occurrence, any violation, or attempted violation of the Arkansas Nurse Practice Act or duly promulgated rules, or orders.

Failing to honestly answer any one of the four questions on the license renewal application is considered unprofessional conduct and may lead to discipline. The nurse may also be considered guilty of fraud or deceit in procuring or attempting to procure a license to practice nursing or engaged in the practice of nursing without a valid license. The term “fraud and deceit” includes, but not limited to, false representation of facts on an application for licensure renewal.

If you have any questions, you may contact me at mtrentham@arsbn.org.
We all recognize that our health care system today does not always reward providers who deliver high-quality care, invest in patient education, and coordinate care effectively with others. Similarly, we all know the high rate of growth in our health care costs is not sustainable.

That’s why, as you may have heard, the payers in Arkansas are partnering to transform our state’s health care and payment system. Our goal is to support and reward providers who consistently deliver high-quality, coordinated, cost-effective care — to all patients, in all settings. To do so, we began rolling out an episode-based payment model for select conditions in July. In parallel, we are working on a number of other initiatives, including medical homes and health homes, and a new health information technology system to support providers.

Over the past year, we have worked closely with hundreds of Arkansas physicians, health professionals, and provider association leaders, as well as with patients, families, and other community leaders to design a system that rewards providers for delivering effective, evidence-based, high-quality care at an appropriate cost. The detailed comments from physicians and other health professionals strongly influenced our design choices and the quality metrics we included in the model.

**Overview of the Episode-Based Payment Model**

The collaborating payers are initially focusing on a first wave of high-priority episodes of care. Each payer will launch an initial selection out of: upper respiratory infections (URIs), total hip and knee replacements, congestive heart failure (CHF), attention deficit/hyperactivity disorder (ADHD), and perinatal care. The long-term goal is to improve payment across many other episodes of care.

For each episode, all treating providers will continue to file claims as they do today and will be reimbursed according to each payer’s established fee schedule. The payers will identify a principal accountable provider (PAP) from claims data. The PAP — the provider with the most influence and responsibility over an episode — will share in savings or in excess costs, determined by comparing the PAP’s average cost for all episodes against the predetermined cost thresholds for gain and risk sharing. For more details, please refer to the initiative website at www.paymentinitiative.org.

**Emphasis on Quality**

By design, the episode-based payment model will only reward care that achieves appropriate measured quality. For example, Medicaid HIV testing rates for pregnancy are currently 81 percent in Arkansas, while evidence-based standards suggest that a higher rate is clinically appropriate. The new model will give providers a financial incentive to adhere to clinical guidelines more closely and to ensure patients are provided with quality care.

The new model uses a set of metrics selected to ensure that high-quality care is rewarded and that providers are not inadvertently incentivized to under-deliver care. Whenever possible, we chose metrics already available through administrative claims data to reduce the submission...
burden on providers. In some cases (e.g., the perinatal and URI episodes), a broad array of quality metrics will be captured by existing claims data and no additional information will be needed.

In other cases, however, we will need to go beyond what is available in claims data. With ADHD, for example, we will gather additional information from treating professionals in order to monitor the percentage of patients receiving guideline-concordant care reflecting their clinical needs.

To capture this supplemental data, we have developed a user-friendly, HIPAA-compliant online Provider Portal through which clinicians or their office staff can enter the clinical information necessary to create these targeted quality measures. The portal became operational on July 1.

PAPs will receive a baseline report showing them how their quality and cost metrics compare with those of other providers in the state and with the gain-sharing thresholds established by each payer. Initial reports will give providers time to adjust their practice style before the gain-sharing changes to the payment structure are initiated. Providers who are already providing high-quality care at a reasonable total cost won’t have to make many – if any – adjustments. For more information on the new model, quality metrics, and Provider Portal, please see www.paymentinitiative.org.

William Golden, MD, MACP, is medical director of the Arkansas Department of Human Services/Medicaid and professor of medicine and public health at the University of Arkansas for Medical Sciences. Robert F. Griffin, MD, FACS, is senior vice president and chief medical officer for Arkansas Blue and Cross Blue Shield. Joseph W. Thompson, MD, MPH, is surgeon general for the State of Arkansas and director of the Arkansas Center for Health Improvement. Richard Armstrong, MD, CHCQM, is the vice president for medical affairs at QualChoice.
The Nursing Compassion Award was developed to provide a way for appreciative patients and families to recognize a nurse who has shown outstanding compassion and dedication to their patients. Sherrie Guinn was chosen from xx finalists and received the award for 2012 on June 9th, 2012 at the Award Ceremony at Wildwood Park in Little Rock.

Sherrie Guinn

“I always wanted to be a nurse,” said Sherrie Guinn. “From the time I was old enough to understand the idea of nurturing, I began doctoring my dolls and animals. They needed my help and I wanted to help them.”

Sherrie graduated from Arkansas Tech University Nursing School in 2000.

She worked at Saint Mary’s Regional Medical Center for 11 years in almost every area. “Anywhere you put her, she shines” is how Ginger Dixon, Patient Care Coordinator at Arkansas Hospice and former House Supervisor at Saint Mary’s explained it. “There isn’t anywhere in the hospital that she didn’t step in and make a difference in the lives of the patients, families and staff. She was always the perfect fit. It is the same here at Arkansas Hospice.”

Sherrie knows just how to connect with her patients and families. It’s unmistakable from the countless letters she receives from grateful families. Statements like “we cannot imagine making this difficult journey without you” or “we found comfort and security knowing you were doing everything possible” are just a sampling of the comments she receives on a regular basis.

It was one of these comments, in fact, that helped Sherrie become this year’s Nursing Compassion Award winner. As the wife and caregiver of a former patient, Linda Nachtweh composed a nomination letter about Sherrie and the care she provided her beloved husband, Robbert. “Sherrie’s compassionate and loving care helped us through those last three months. Bob adored her and would light up when he knew Sherrie was coming for a visit. He loved to tease her and make her laugh, and in doing so it made his heart happy.”

Sherrie developed an incredible bond with the Nachtwehs during Robbert’s battle with COPD. “She readied me for the inevitable and answered all questions honestly and completely. Her hugs and smiles were so reassuring,” said Linda. “No matter what time of day or night, Sherrie was there for Robbert when he was in crisis or when she was needed in any way.”

“I love the feeling of making a difference in the lives of our patients and caregivers by doing the little things,” said Sherrie. “Controlling pain and symptoms are very important but there is also the human component of compassion, understanding and listening.”

While Sherrie has all of these qualities, her patients and families consistently agree that’s not what sets her apart. “I can honestly say from the deepest sincerity in my heart, that without Sherrie, the death of Robbert would have felt almost too much to bear,” shared Linda. “I will always think of her as a guardian angel that God sent to help Robbert as well as me in his last days. Sherrie is not only a remarkable nurse and caregiver, but the most compassionate person I have had the privilege to know.”

“As a hospice nurse, we sometimes meet people at their lowest point,” explained Sherrie. “When they have been told ‘there’s no more that can be done,’ I know there IS more to be done. There is always love and compassion and commitment needed to help another human until the end.”

by Shelly Jones, Arkansas Hospice
The Outstanding Nurse Educator Award was developed to provide a way for appreciative nurses to recognize a nurse educator who has shown outstanding leadership and dedication to their students. Betty Diehl MSN, RN was chosen from xx finalists and received the award for 2012 on June 9th, 2012 at the Award Ceremony at Wildwood Park in Little Rock.
Judy Karnes has been a LPN for the past 39 years in the Northwest Arkansas area. She has been with Dr. William Kendrick for the past 17 years at 3 different clinic locations. Dr. Kendrick has a large patient base and all of his patient love and care for Nurse Judy. She is so patient and caring with all of the patients at our clinic. She laughs with them in happy times and cries with them in the sad times. Judy is a hard worker and a team player. She is dependable and a wonderful mentor for other nurses and healthcare staff at our clinic. She has a great amount of knowledge and is very helpful.

We had a tremendous turn out of patients who wanted to send in votes for Judy for the Compassionate Nurse award. One of those patient recently asked me if Judy won the contest. I said “No, but she was a runner up.” The patient smiled and said to me “Well, in my book she is the most compassionate nurse in the state of Arkansas for that matter maybe even the world!” , and that sums up the way most of our patients and staff feel. After attending the award ceremony, it was great to see so many wonderful nurses and hear their stories but Judy is our most compassionate nurse here at the Shiloh Clinic and we are truly honored to have her!

This nominee graduated with her BSN in 1975 and her MSN in 1982. She has been practicing in the Nursery/NICU at Washington Regional since 1991. She has worked as a staff RN in our department, as well as being an active member of our Bereavement Program for over 20 years.

As a role model, this nurse is an excellent support person and teacher to new nurses. Her kindness and selflessness toward patients and staff never falters. She is always there to help in a pinch and willing to teach as she goes. She is an example of excellence for the entire staff. This nurse is always looking for ways to drive quality from the bottom up and the interest of patients and staff is a priority. She is unwavering under pressure and continues with high standards. This nurse’s greatest quality is facilitating understanding between staff and physicians so that all disciplines work to provide care in a pleasant environment. Her support is for ALL within her realm, patients, RN’s, ancillary staff and physician’s. She has a heart for what she does, and it shows.

Her contribution to our profession is outstanding. She has devoted many hours to our bereavement program that provides support for parents, grandparents and friends following their loss. This support is individually based for however long the support is needed. She became Resolve Through Sharing (RIS) certified as well as became an instructor so that she could pass on her knowledge to other staff for 24/7 patient support. It is not uncommon to see her donate time and money to ensure this program is successful at Washington Regional Medical Center. Her involvement in this program has initiated a walk of remembrance, with the special touch of a butterfly release ceremony. The endless hours she has put into this program over the years is noticed in her attention to detail, from providing lace angels to memory boxes to participating in the Northwest Arkansas Share Group. Her selfless devotion moves her to the head of the class.

I could not end this nomination without expressing the pride we have for Mary as we listen to the countless compliments from staff and patients on her loving and gentle care. Recently she was admitting a baby by the observation window. The family and friends commented that she “was so loving to our baby and that made the occasion so much more special.” Mary routinely will extend herself to her peers and volunteer to go to a delivery to receive a baby, even when she has a full assignment.

Additionally, Northwest Arkansas had a particularly hard winter last year. For both of our back to back storms, Mary has stayed at WRMC, working long hours and sleeping here to ensure that our patients received appropriate and quality care. One long stay extended for 3 days. Most impressively, Mary stayed in our facility working, even when her own daughter was in Labor. This is just a few of the impressive behaviors that are displayed by this seasoned nurse on a daily basis and makes her the perfect candidate for the 2012 Nursing Compassion Award.
### NURSING COMPASSION AWARD NOMINEES

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<tr>
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<th>Affiliation</th>
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<tr>
<td>Cindy Adams RN</td>
<td>UAMS Little Rock</td>
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<tr>
<td>Vickie Anderson RN</td>
<td>Area Agency on Aging</td>
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<td>Lillian Arnold RN</td>
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<td>Melissa Cherry RN</td>
<td>Conion Health</td>
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<td>Stephen Dodd RN</td>
<td>Ar. Childrens Hospital</td>
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<tr>
<td>Tammy Drake NICU RN</td>
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<tr>
<td>Kay Dutton RN</td>
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<td>Kashimi Elkins RN</td>
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<td>Brandy Fagan RN</td>
<td>White River Medical Center</td>
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<td>James Fitismones RN</td>
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<td>Cindy Freeman RN</td>
<td>St. Vincent Health System</td>
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<td>Natalie Freeman RN</td>
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<td>Lindsey Garlington RN</td>
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<td>Gayle Hay LPN</td>
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<td>Chris Henley RN</td>
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<td>Karen Holcomb RN</td>
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<td>David Kelley RN</td>
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<td>Carla Konecny RN</td>
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<td>Peggy King RN</td>
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<tr>
<td>Christina Leisen Ring</td>
<td>BSN UAMS Little Rock</td>
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### NURSING COMPASSION AWARD FINALISTS

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<tr>
<td>Misty Dawn Hill RN</td>
<td>Arkansas Childrens Hospital</td>
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<tr>
<td>Mary Beth Jacob RN</td>
<td>Caring Hands Hospice</td>
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<td>Pamela Jones RN</td>
<td>Mercy Hospital</td>
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<td>Judy Karnes LPN</td>
<td>Shiloh Clinic</td>
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<td>Amber Lewellyn LPN</td>
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<tr>
<td>Mary Loftus RN</td>
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<tr>
<td>Justice N. Mason LPN</td>
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<tr>
<td>Tammaria Murray RN</td>
<td>JRMC</td>
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<tr>
<td>Amy Niemann RN</td>
<td>UAMS</td>
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<tr>
<td>Stephanie Parish RN</td>
<td>White County Medical</td>
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<td>Kendra Shankles RN</td>
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<tr>
<td>Lori Thorpe RN</td>
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<tr>
<td>Katherine Tullos RN</td>
<td>Delta Memorial Hospital</td>
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<tr>
<td>Debra Vassar RN</td>
<td>Arkansas Methodist Medical Center</td>
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<tr>
<td>Sonja Weaver RN</td>
<td>Arkansas Nephrology</td>
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### NURSE EDUCATOR OF THE YEAR AWARD FINALISTS

<table>
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<tbody>
<tr>
<td>Marietta Candler RN, MSN</td>
<td>University of Arkansas Comm. College at Batesville</td>
</tr>
<tr>
<td>Terri Church MSN, APN, ACNA-BC</td>
<td>Washington Regional Medical Center</td>
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<tr>
<td>Betty Diehl MSN, RN</td>
<td>University of Central Arkansas</td>
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<tr>
<td>Kim Gonzales APN, CNS, BC</td>
<td>Washington Regional Medical Center</td>
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<tr>
<td>Nona Guynn MSN, RN</td>
<td>North Arkansas College</td>
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<tr>
<td>Stephanie Guyn RN, BSN</td>
<td>Southeast Arkansas College</td>
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<tr>
<td>Brandy Haley, Practical Nursing Instructor</td>
<td>Southeast Arkansas College</td>
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<tr>
<td>Jamie Jones, Asst. Professor of Nursing</td>
<td>Univ. of Arkansas Little Rock</td>
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<tr>
<td>Dr. Karla Larson</td>
<td>Eleanor Mann School of Nursing, Univ. of AR Fayetteville</td>
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<tr>
<td>Tammy Marshall MHA, MSN</td>
<td>University of Arkansas Pine Bluff</td>
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<tr>
<td>Rebecca Parnell, Asst. Professor of Nursing</td>
<td>Southern Arkansas University</td>
</tr>
<tr>
<td>Susan Patton MSN, CNS</td>
<td>Eleanor Mann School of Nursing, Univ. of AR Fayetteville</td>
</tr>
<tr>
<td>Kathy Pierce RN, MNSc, CPHQ, CNE</td>
<td>Jefferson Regional Medical Center</td>
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www.arsbn.org
The Arkansas State Board of Nursing acknowledges that the best interests of all members of the health care team are served by having authorized prescribers holding active prescriptive authority write all orders on the patient’s medical record. Although a licensed nurse relating verbal and telephonic orders to a licensed nurse may have become accepted practice, neither the Arkansas Nurse Practice Act nor the ASBN Rules specifically address this issue. Verbal orders transmitted over the phone place the licensed nurse at greater risk. Employing facilities should have policies and procedures to guide the licensed nurse.

However, the ASBN Rules do prohibit a licensed nurse from receiving or transmitting verbal orders to or from unlicensed personnel.

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FAQs - H1N1

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SATURDAY, JUNE 9, 2012
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As the number of Arkansas nurses increase, the need to expand available license numbers to issue is subsequently impacted. New licensees will notice that beginning mid June, the license number that is issued now includes a letter and six digits versus older license numbers that contain a letter and five digits. The license numbers that have fewer than six digits have not been revised as of yet, but will soon have a leading zero inserted after the letter. Information will be available on our website and posted on Facebook when the additional digit is ready to be added to your license number. To verify licensure status on the Registry Search, the process remains the same; you may continue to search by name or license number. New licensees will just use your full license number and once the leading zero is inserted into the older license numbers, you will have to search with the new number.

Remember that to verify your license you and/or your employer must go to www.arsbn.org and follow these steps:
- Under Online Services, select “Registry Search”
- Click the link by “1. ASBN Registry Search”
- Under Search License Registry type your license number or your name
- Click “Search”
- Click on your name
Disciplinary Actions

The full statutory citations for disciplinary actions can be found at www.arsbn.org under Nurse Practice Act, Sub Chapter 3, §17-87-309. Frequent violations are A.C.A. §17-87-309 (a)(1) “Is guilty of fraud or deceit in procuring or attempting to procure a license to practice nursing or engaged in the practice of nursing without a valid license,” (a)(2) “Is guilty of a crime or gross immorality,” (a)(4) “Is habitually intemperate or is addicted to the use of habit-forming drugs,” (a)(6) “Is guilty of unprofessional conduct,” and (a)(9) “Has willfully or repeatedly violated any of the provisions of this chapter.” Other orders by the Board include civil penalties (CP), specific education courses (ED), and research papers (RP). Probation periods vary and may include an employee monitored nurse contract and/or drug monitoring and treatment programs.

Each individual nurse is responsible for reporting any actual or suspected violations of the Nurse Practice Act. To submit a report use the online complaint form at www.arsbn.org, or to receive additional information, contact the Nursing Practice Section at 501.686.2700 or Arkansas State Board of Nursing, 1123 South University, Suite 800, Little Rock, Arkansas 72204.

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<td>A.C.A.§17-87-309(a)(6)</td>
<td>Probation - 2 years</td>
<td>$1,000.00</td>
<td>Rison</td>
</tr>
<tr>
<td>Spindler, Crystal Diane</td>
<td>A.C.A.§17-87-309(a)(4)</td>
<td>Probation - 1 year</td>
<td>$1,000.00</td>
<td>Little Rock</td>
</tr>
<tr>
<td>Watkins, David Andrew</td>
<td>A.C.A.§17-87-309(a)(2), (a)(4), &amp; (a)(6)</td>
<td>Probation - 2 years</td>
<td>$2,500.00</td>
<td>Marion</td>
</tr>
<tr>
<td>McElroy, Camille Elizabeth Pirani</td>
<td>A.C.A.§17-87-309(a)(2), (a)(4), &amp; (a)(6)</td>
<td>Probation - 2 years</td>
<td>$2,500.00</td>
<td>Memphis, TN</td>
</tr>
<tr>
<td>Morris, Jason Daniel</td>
<td>A.C.A.§17-87-309(a)(6)</td>
<td>Probation - 1 year</td>
<td>$1,000.00</td>
<td>Peel</td>
</tr>
</tbody>
</table>

continued on page 29
Advanced Practice Nurse
UALR Health Services

THE UNIVERSITY OF ARKANSAS
At Little Rock
seeks a full time Advanced Practice Nurse (APN)
to provide primary care for the students, faculty and staff of UALR.

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phone: 870-541-7774  email: robinsond@jrmc.org

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Karen Holcomb, RN for Most Compassionate Nurse Of The Year
and
Kathy Pierce, RN,MNSc,CHPQ for Educator Of The Year

---

PENDING AD SPACE
Disciplinary Actions

JUNE 2012

Continued from page 27

Radford, Cassandra Evette
White Brazell
L39079 (expired), Little Rock
A.C.A.§17-87-309(a)(2)&(a)(6)
Suspension – 2 years, followed by
Probation – 2 years

Thomas, Cheryl Lynne Rogers
R39726, Bella Vista
Probation Non-Compliance
Suspension – 2 years, followed by
Probation – 2 years
Civil Penalty - $2,000.00
plus prev. bal.

May, Nancy Burnet
L24895, Little Rock
June 6, 2012

Douglas, Jerre Lynn Trinum
R27286, P01329, A01285 (expired), Wynne
June 7, 2012

Heiner, Shelia Elizabeth
R80521, Russellville
June 7, 2012

Ogilvie, Sarah Jane Watson Vinson
R51474, Alma
A.C.A.§17-87-104(C) & §17-87-309(a)(1)
Civil Penalty - $1,200.00

Rainbolt, Laura Lee Ellis
L15831, Conway
May 29, 2012

SUMMARY SUSPENSION
Chelms, Dwight R.
R13158 (expired), Howard, KS
A.C.A. § 17-87-309(a)(6)&(a)(7)
May 10, 2012

White, Sharon Aleta White
Bennett Plair
R18105, Bella Vista
Probation Non-Compliance
Suspension – 2 years, followed by
Probation – 2 years
Civil Penalty - $2,000.00
plus prev. bal.

SUMMARY SUSPENSION
Clemans, Dwight R.
R13158 (expired), Howard, KS
A.C.A. § 17-87-309(a)(6)&(a)(7)
May 10, 2012

Means, Frances Elizabeth
C00370, R18577, Little Rock
May 9, 2012

Miller, Nighbia Kenta
L45871, Hermitage
May 31, 2012

Civil Penalty - $1,200.00

Owen, Jan C.
R79627, Magnolia
February 21, 2012

Rosado, Sandra Marie
C01385, R67397, Largo, FL
March 7, 2012

Rush, Joshua David
R78466, Maumelle
June 7, 2012

REINSTATEMENTS WITH PROBATION
Cain, Deborah Yowne Cayton Howard
L09842, El Dorado
Probation – 2 years
May 3, 2012

Tosh, Bethany Allison Tosh Darr
A01883 (exp), R71948 (exp), Fort Smith
Probation – 4 years
May 31, 2012+

Stewart, Chyla Denell
L48570, Sherwood
A.C.A.§17-87-309(a)(6)&(a)(9)
Civil Penalty - $600.00

REINSTATEMENTS WITH PROBATION
Crain, Deborah Yowne Cayton Howard
L09842, El Dorado
Probation – 2 years
May 3, 2012

Spradley, Sue Ann Haurner Alger
R56074, Fayetteville
June 7, 2012

Stewart, Chyla Denell
L48570, Sherwood
A.C.A.§17-87-309(a)(6)&(a)(9)
Civil Penalty - $600.00

REPRIMAND
Ainsworth, Regina Lee
R71042, Perryville
June 6, 2012

Anderson, Dale Len
R51351, L30559 (expired), Benton
February 21, 2012

Cheatham, Caryll Iven Woods
L39178, Sallisaw, OK
May 23, 2012

Dempsey, Melanie Sparrow
R88133, M03938, Hartman
June 7, 2012

RePRImAND
Ainsworth, Regina Lee
R71042, Perryville
June 6, 2012

Anderson, Dale Len
R51351, L30559 (expired), Benton
February 21, 2012

Cheatham, Caryll Iven Woods
L39178, Sallisaw, OK
May 23, 2012

Dempsey, Melanie Sparrow
R88133, M03938, Hartman
June 7, 2012

PROBATIONARY STATUS
REMOVED
Albott, Travis James
L48571, Little Rock
May 17, 2012

Anderson, Dale Len
R51351, L30559 (expired), Benton
February 21, 2012

Cheatham, Caryll Iven Woods
L39178, Sallisaw, OK
May 23, 2012

Daniel, Matthew Stephen
R88133, L50398, Hartman
June 7, 2012

PROBATIONARY STATUS
REMOVED
Albott, Travis James
L48571, Little Rock
May 17, 2012

Anderson, Dale Len
R51351, L30559 (expired), Benton
February 21, 2012

Cheatham, Caryll Iven Woods
L39178, Sallisaw, OK
May 23, 2012

Daniel, Matthew Stephen
R88133, L50398, Hartman
June 7, 2012

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